

# Bespoke eLearning Solutions



How one client included sustainable learning as part of remediation processes

## CHALLENGES



Our global client was in the middle of a remediation process. They were struggling with:

- Inconsistent global procedures
- Poor Validation Knowledge & Culture globally Siloed sites and business lines
- Over 47 sites with multiple languages

## THE DANGER

But that's not all. Sustainable learning wasn't just "nice to have" - it was **essential**. Without it, the client was susceptible to:



- **Patient safety risks**
- Non-compliant standards & open to regulatory challenges
- Lack of global approach
- Lack of codified knowledge
- Competing Client/SME Priorities



## INTERVENTION



We worked in a way that was both **low effort and low impact to the client**.  
But what exactly did this look like?

- Established a team of validation and instructional design experts
- Completed Value-Learning outcome mapping Carried out gap analysis on GSOP
- Developed 8 micro-learning eLearning modules on process validation in multiple languages

## THE OUTCOME



The results speak for themselves:

- **Resolution of the 483 finding**
- All global employees were trained within 30 days Processes were streamlined
- Sustainable knowledge was developed in a sustainable way
- New global procedures and gap assessments were created

## INSIGHTS



Keep reading to discover the key learnings from this project:

- **Objective support moves projects to conclusion faster**
- Silos can be formed within acquisition-based global companies
- eLearning complements the rollout of new procedures and processes, providing additional insights to learners
- **eLearning can be deployed globally**

Need support with sustainable learning? Get expert guidance with Trinzo.

Contact us



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